

Health Care Navigator - Job Posting: 4618345

Job Description

- Ability to respond to members with patience, objectivity, and a nonjudgmental attitude.
- Assists members in accessing and maintaining needed services in order to support members' community integration efforts and individual service plan.
- Makes weekly home visits to determine needs of the member/family and provides parenting/family education and resources.
- Documents progress of member and/or family, and records and documents contacts with members and service providers in order to document child and family team process within 24-hour timeframe.
- Confers with families and clinical team to exchange information concerning members' progress and needs; participates in treatment and discharge planning in order to ensure continuity of care.

Credentials Needed

- High School Diploma or GED
- **Must be 21 years old**
- Customer service, clinic or center, or social service experience preferred.
- Must be able to get a level one fingerprint card
- Must be able to obtain a CPR/First Aid card
- Must be able to obtain TB Test/Chest X-Ray
- Ability to do remote work - Telehealth - If independent Contractor