Fiber Splicing Technician at Allo Communications in Yuma, AZ
Job Posting Id: 4903413
Full Time
Pay Rate: $ 18.00 - $25.00 (D.O.E) / Hr.

Job Description:
At ALLO, we believe people are our biggest asset. Our team brings the ALLO mission to life because as local members of each community, we live, work, play, and volunteer right here with you. We're passionate about being involved and contributing to the success and progress of each of our fiberhoods.

We pursue these passions because ALLO leaders have created a workplace where folks are valued, ideas are heard, and work-life balance is an everyday practice.

The Fiber Splicing Technician role requires some travel. The Outside Plant (OSP) Tech/Fiber Splicers responsibilities include working with plant maps and making necessary changes to maps, so they reflect what we have accurately in the plant. The primary responsibilities of the OSP Tech/Fiber Splicer will be to splice fiber optic cables in both outdoor and indoor settings, with aerial and underground splice cases, using both loose and ribbon fibers.

Fiber Splicers are to maintain accurate splicing notes and cutsheets, meet project timelines, inspecting and maintain fusion splicer tools and equipment. Help in finding where repairs are and resplicing fibers while working with Light Testers until all repairs are completed. Other duties, responsibilities and qualifications may be required and/or assigned. This position requires field work, which may include overtime, weekends, holidays, nights and off hours. Travel will be required and may be up to 80% in the region, depending on the business needs.

RESPONSIBILITIES:
- Be compassionate and empathetic when listening to customers' concerns and complaints.
- Working with the OSP Light Test Supervisor and other OSP depts to fix any customer related issues.
- Working with all other OSP departments to be ahead of timelines.
- Working on low light and no light trouble calls escalated from the install and drop depts.
- Training continually about all aspects of fiber and why and how we do what we do, getting better all the time.
- Repairing damaged mst’s and cut mst’s.
- Getting the customers back up and online as fast as possible during business hours, after hours, and at night.
- Assure that production always outpaces deadlines
- Oversee all vehicle maintenance, upgrades, and repairs monthly.
- Understanding it is your responsibility to take care of all tools assigned to you and your truck.
- Monitor daily team assignments and track overall clock-in/clock-out accuracy.
- Weekly team meetings.
- Other duties as assigned.

Job Requirements:
- OSP Tech/Fiber Splicer is expected to have full working knowledge of all areas of OSP Construction, Splicing, and Light Testing within 90 days (about 3 months) of hire.
- Previous experience in fiber splicing and telecommunications is desirable but not required.
• Underground and Aerial construction experience is preferred.
• OSP cross-training will be provided for the right candidate—attitude, culture and leadership abilities are key to this position.
• Knowledge of underground and aerial construction, splice docs and all associated tools and equipment.
• Must be a team player and problem solver who can facilitate teamwork between various aspects of construction and maintain high morale while exceeding production goals.
• Must be an excellent problem solver and could prioritize objectives.
• Be a detail-oriented person.
• Must work well with others and be able to communicate effectively with stakeholders on all levels.
• Must be able to work outside in all seasons and operate all related OSP and/or warehouse-related equipment.
• Must have adequate Time Management skills

How to Apply:

Go to http://www.allocommunications.com/careers to apply for this position. Follow the instructions included at the site, including how to submit an application.